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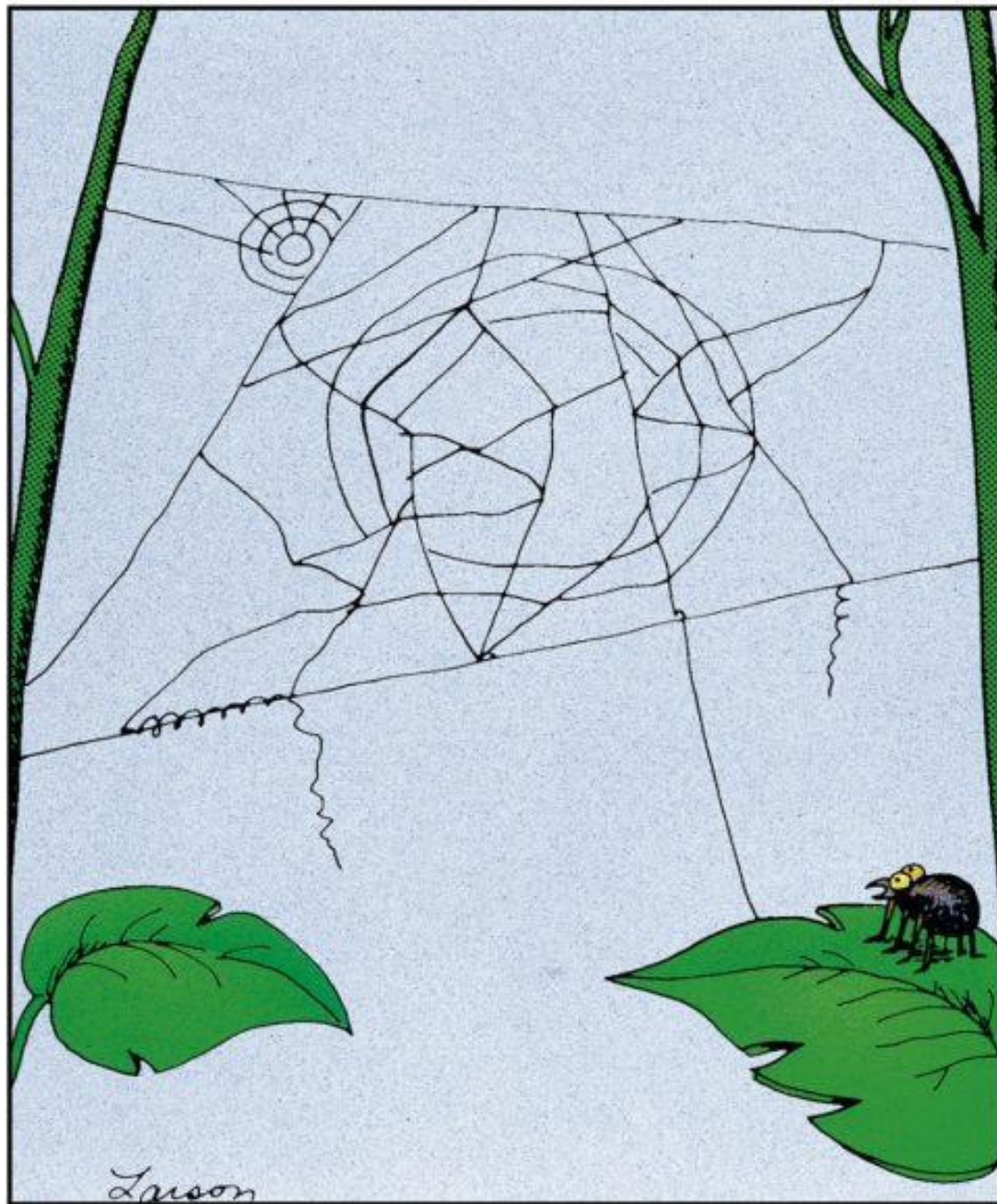
# 5 practical steps for a smooth project handover to operations



**water**  
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# Setting the scene

A long time ago in a  
galaxy far, far away.....



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**Why does my project keep growing, this wasn't the scope in the project brief?**

“Whoa! ... That *can't* be right!”

**Our project will deliver an upgrade that will improve treatment operations, why won't the operations team engage with us and help us?**





**The operations team seems really keen to help the project, but they just don't have any time, what can I do?**

# Why am I expected to run the plant once I've upgraded it?



**I'm not an operator!**

# Why won't the operations team let me hand this over!



**It's just the  
documentation  
left to deliver?**

# Conclusions

- Ownership
- Visibility
- Resources
- Performance
- Documentation





# Questions?