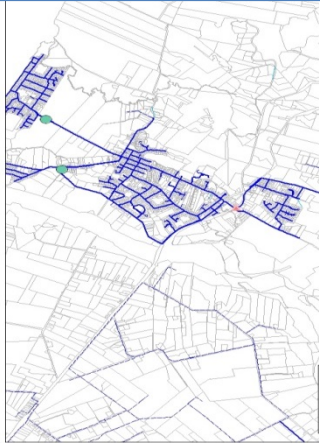


# Keeping water in the pipes

We all have a part to play

# Public Water Supplies

Otaki / Waitohu  
Scheme 5,883 people



Hautere / Te Horo  
Scheme 803 units

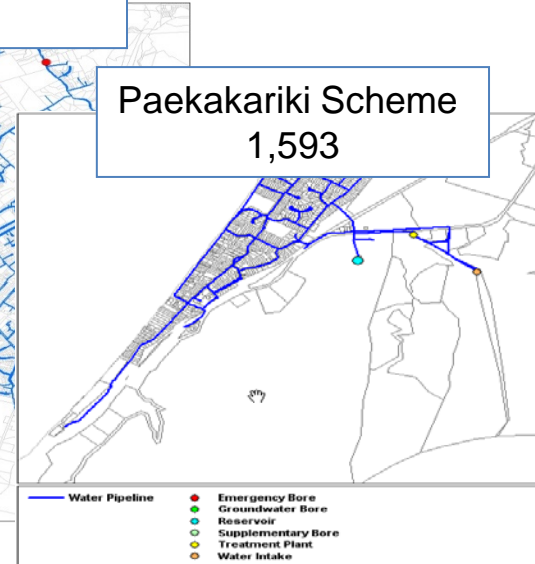


Waikanae / Paraparaumu /  
Raumati 38,671 people



- Legend
- Treatment Plant
  - Reservoir
  - Supplementary Bore
  - Emergency Bore
  - Groundwater Bore
  - Water Pipes

Paekakariki Scheme  
1,593



- Water Pipeline
- Emergency Bore
  - Groundwater Bore
  - Reservoir
  - Supplementary Bore
  - Treatment Plant
  - Water Intake

46,500 people served



22,000+ properties



**15.2** **Million**  
litres per day



**24 / 7 / 365**

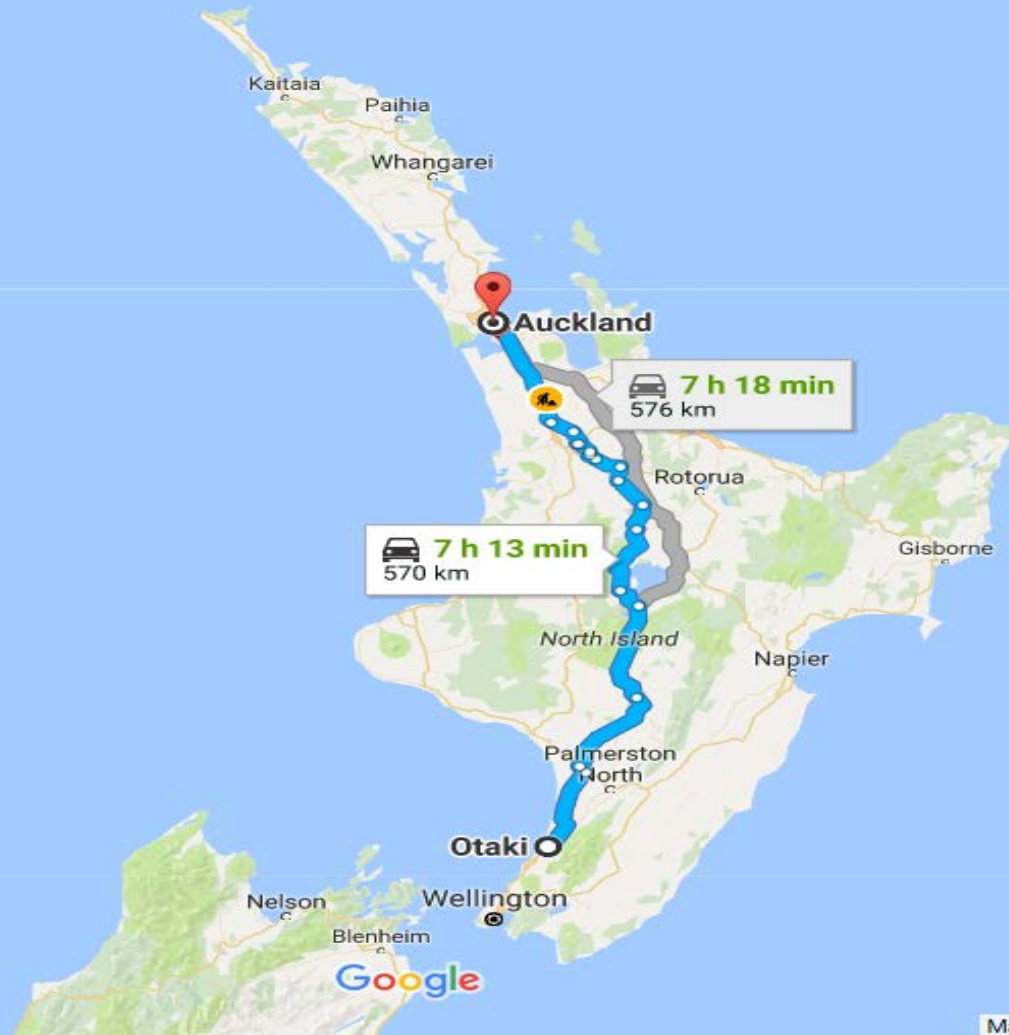


**11** Aquatic  
centres every day



**5.5** Billion  
litres per year

# 570km of pipes





# Both sides of the fence

## Public side

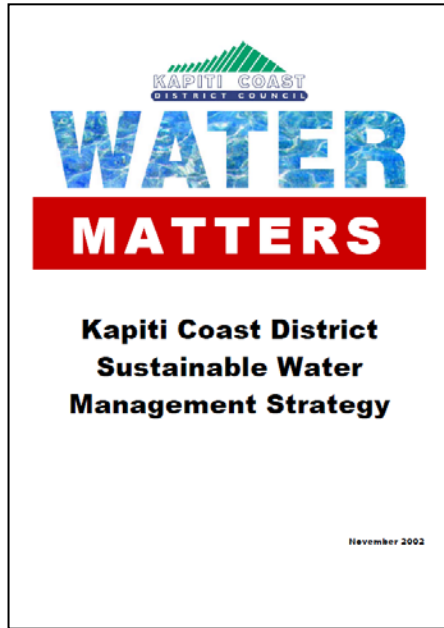


## Private Side

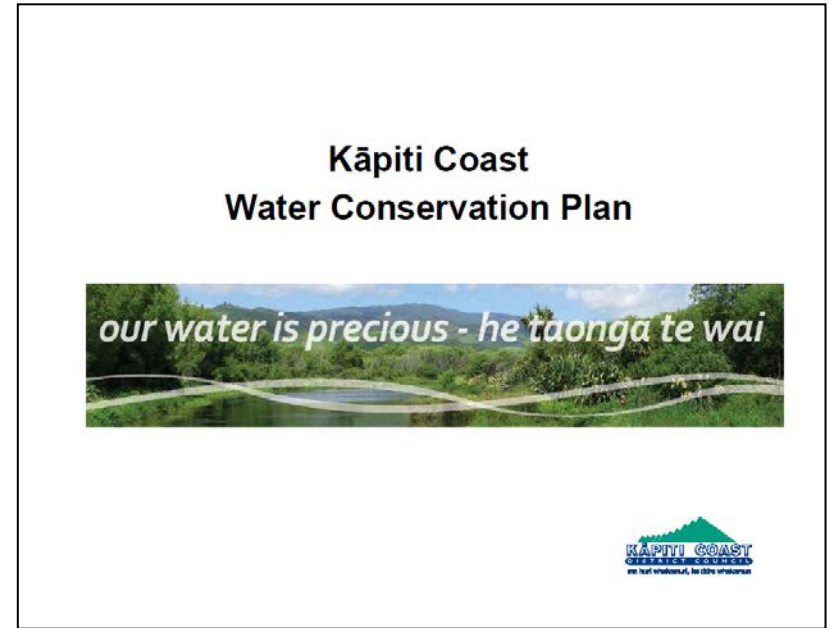


# Guidance

## 2003 Water Matters Strategy



## 2010 Water Conservation Plan





# Peak Water Use Target



**TARGET**

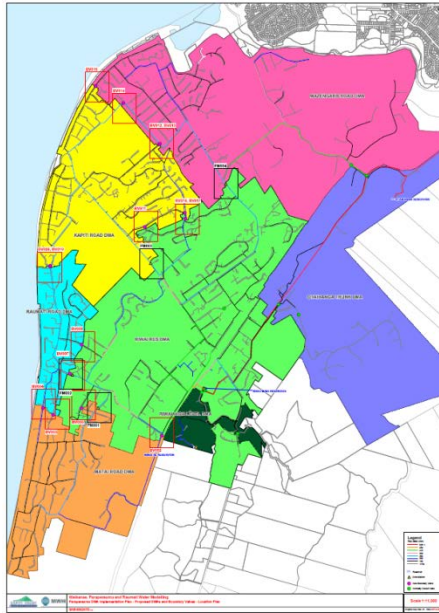
# Water loss management

Figure 2.2: Annual Water Balance used in BenchlossNZ and CheckCalcsNZ

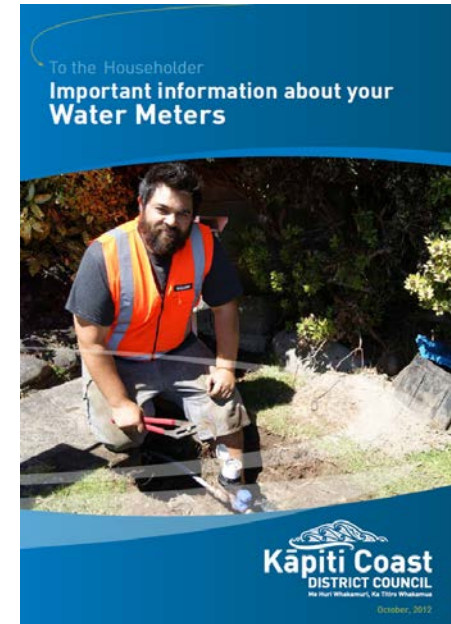
Own Sources	System Input	Water Exported			Billed Water Exported to other Systems	Revenue Water
		Water Supplied	Authorised Consumption	Billed Authorised Consumption	Billed Metered Consumption by Registered Customers	
	Billed Unmetered Consumption by Registered Customers					
Unbilled Authorised Consumption	Metered					
	Unmetered					
Water Losses	Apparent Losses		Unauthorised Consumption Customer Metering Under-registration			
	Real Losses	Leakage on Mains Leakage and Overflows at Service Reservoirs Leakage on Service Connections up to the street/property boundary				
Water Imported	(allow for bulk meter errors)					Non-Revenue Water

# Tools in place

## 2010 District Meter Zones

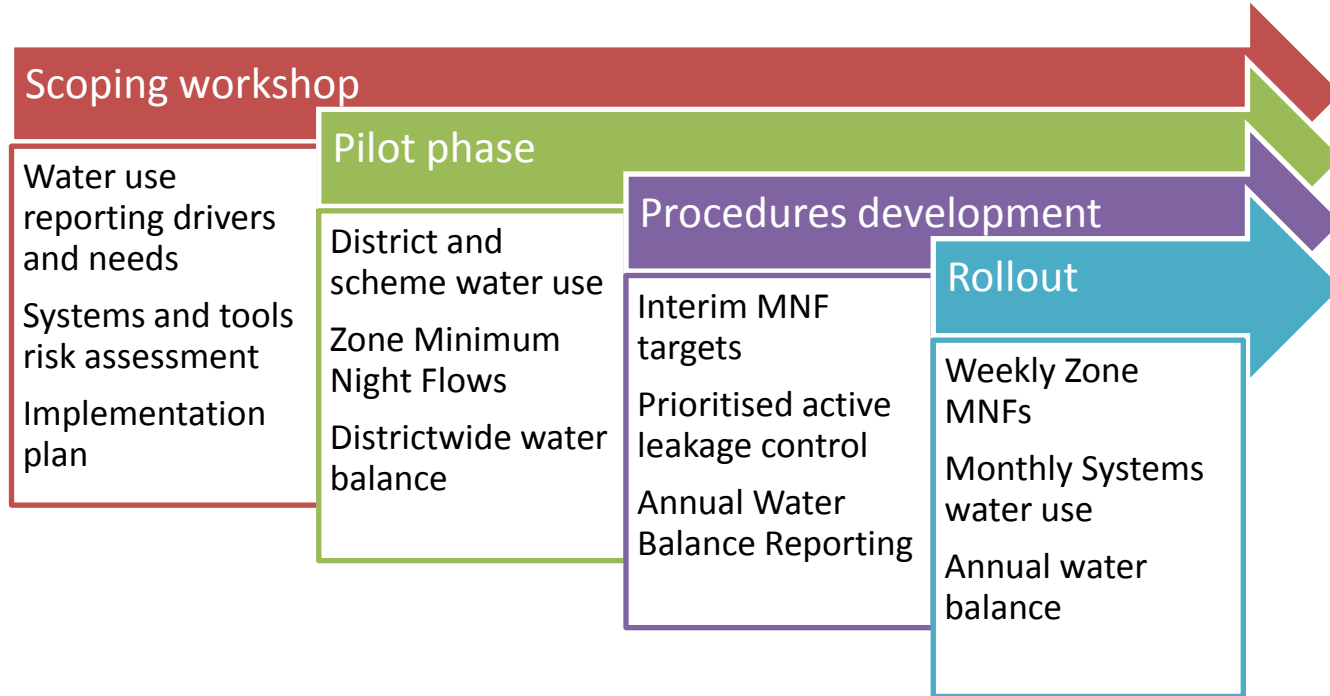


## 2012-14 Consumer metering





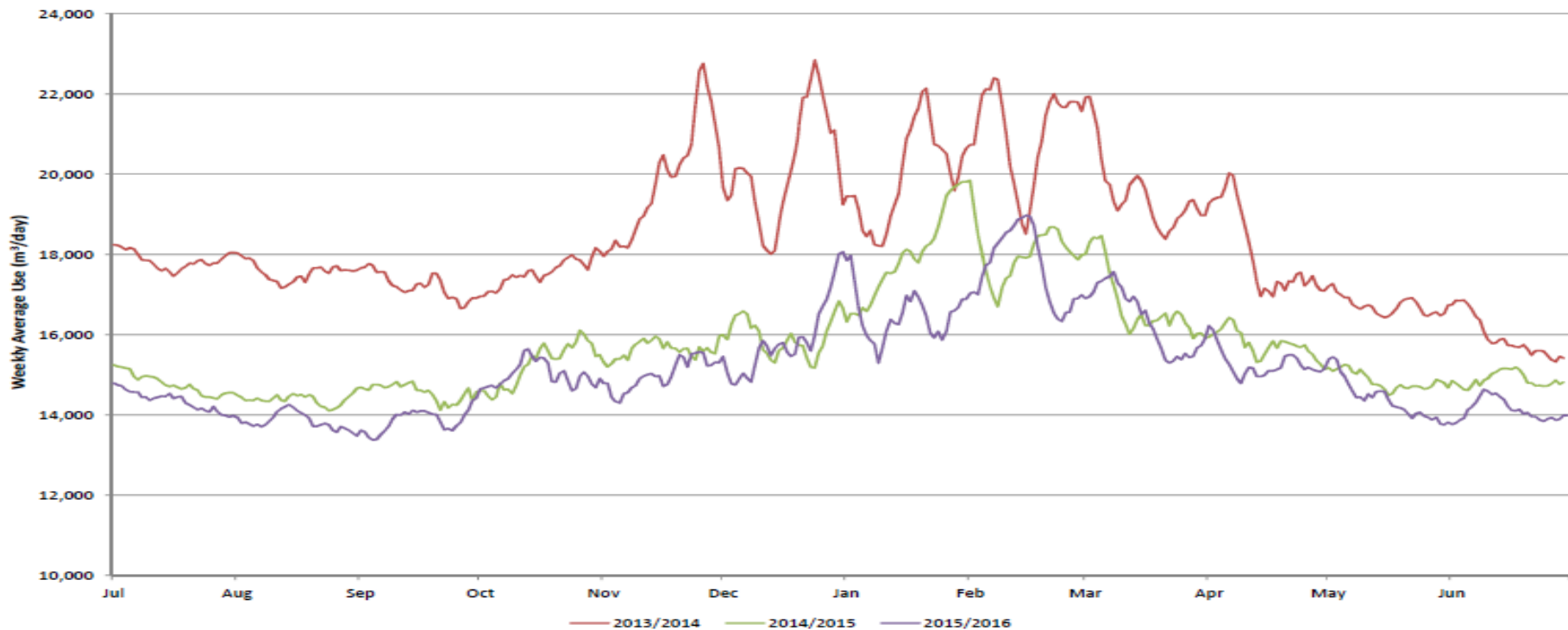
# 2013 Water Use Mgmt Study



## District Water Use Report: District Total Weekly Average Use Year To Date

Water Use: Districtwide

Date Generated: 15 Sep 2017



Year To Date (01 Jul 2015 - 30 Jun 2016)

	Daily Total (m <sup>3</sup> /day)		Population	Per Capita Gross Use (L/p/day)		Days >490 L/p/day	
	Average Day	Peak Day		Average Day	Peak Day		
2015/2016 Year To Date	15,169	19,817	46,147	329	425	0	0%
2014/2015	15,726	20,019	45,850	343	437	0	0%
2013/2014	18,438	25,394	45,553	405	557	25	7%

## Notes:

District Total Use is the sum of water pumped from Otaki bores, Kakariki reservoir outflow, Riwai reservoir outflow, and Paekakariki reservoir outflow

## Waikanae Network - Water Losses by MNF Method

Start Date 17/07/2017  
End Date 23/07/2017

Financial Year 2017/2018

NOTE: This method is to be used to rank zones only. Water losses will be determined by the water balance method once reporting tools are developed.

Yellow cells indicate manually entered data.

Zone	Population <sup>2</sup>	No. ServiceConnect one <sup>2</sup>	Length of Mains <sup>5</sup> km	No. Primary x Secondary Connections	Ave MNF	Estimated Customer Night Consumption		Estimated Losses					UARL m <sup>3</sup> /hr	Snapshot LU	UARL Notes	Zon Run	
						L/ls	m <sup>3</sup> /hr	m <sup>3</sup> /hr	m <sup>3</sup> /day	L/pipe/day	L/conn/day	m <sup>3</sup> /hr					-
Kakariki (incl WTP Process Water)	2938	0	0	0	8.0	0.0	-	-	-	-	-	-	-	-	-	-	-
Kakariki (excl WTP Process Water)	2438	-1	-1	-1.0	6.7	0.0	17.1	392	161	-26201	-2.1	-211.1	Refer Note 2	#20			
Tui High Level	111	0	0	0	0.0	0.0	0.0	0	0	#2000	0.0	#2000	Refer Note 2	#20			
Hemi	2813	0	0	0	4.9	0.0	19.7	384	159	#2000	0.0	#2000	Refer Note 2	#20			
Tui Moana	3513	0	0	0	3.9	0.0	13.6	273	89	#2000	0.0	#2000	Refer Note 2	#20			
Rauparaha	1992	0	0	0	3.9	0.0	19.7	385	160	#2000	0.0	#2000	Refer Note 2	#20			
Peka Peka (refer Note 1)	178	0	0	0	0.4	0.0	1.4	33	18	#2000	0.0	#2000	Refer Note 2	#20			
Waikanae Total (incl WTP Process Water)	11515	0	0	0.0	21.7	-	-	-	-	-	-	-	-	-	-	-	-
Waikanae Total (excl WTP Process Water)	11515	-1	-1	-1.0	18.2	0.0	65.4	1505	131	-1505130	-1.0	-28048	Refer Note 2	#20			

### Parameters for Loss Estimate (MNF Method)

Average for genuine night time use	0.5	Litres/hour
Hour to day factor	2.5	
Average Zone Night Pressure	70	m

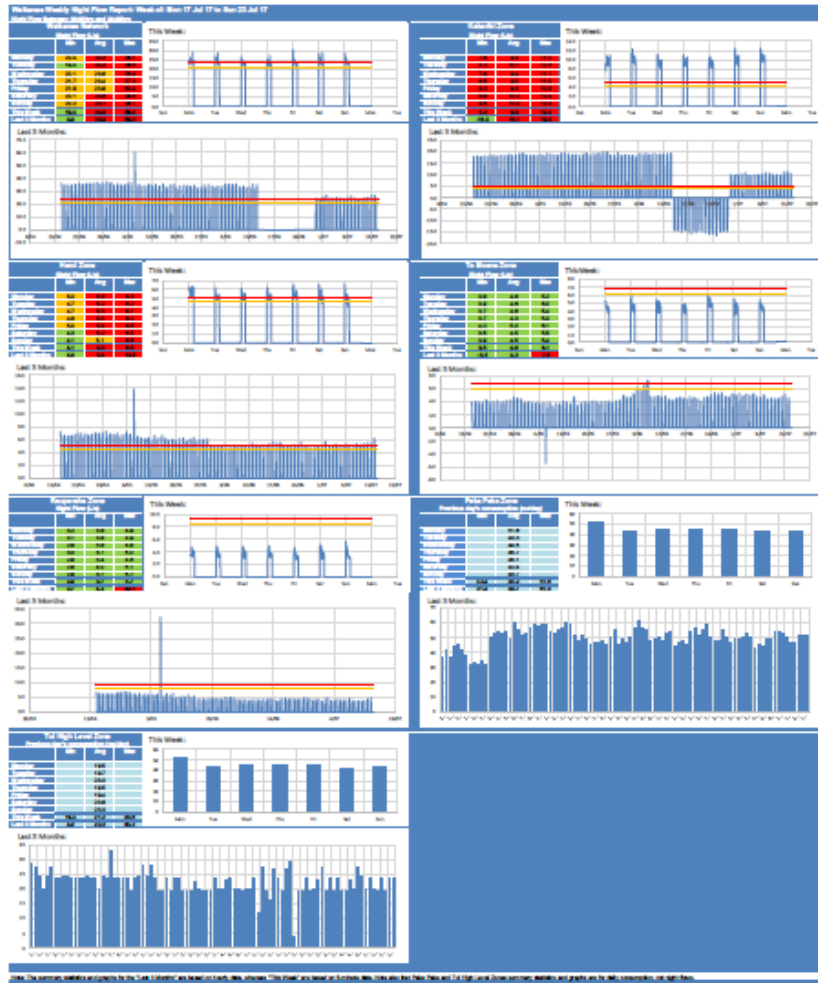
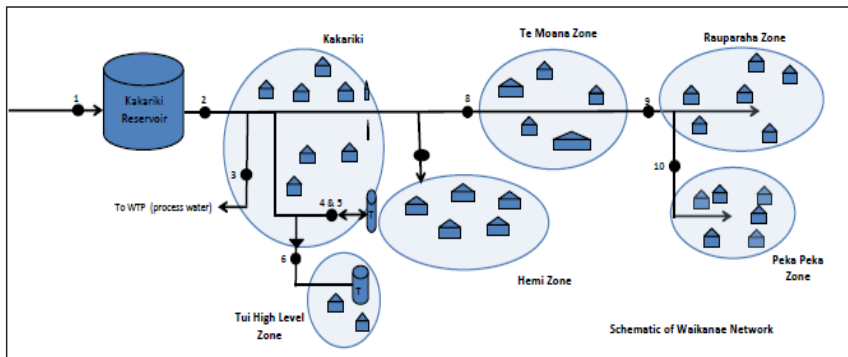
### Notes

- 1) Peka Peka is a restricted supply
- 2) UARL and Snapshot LU may be unreliable for small areas (e.g. #20/Lin/No=5000)
- 3) 2013 Population estimates based on intersection of 2013 Census Usual Resident Population by meshblock, KCCDC Water Zones and Building Footprints (Source: Serge Peters, 18 May 2016)
- 4) No. primary connections (Primary x Primary NP + Primary P). Used to calculate UARL and report losses on per connection basis. (Source: Infront, Serge Peters 18 May 2016)
- 5) Length of Mains is total length of all Council water pipes (excluding raw water mains, private pipes and drains). (Source: Infront, Serge Peters 18 May 2016)
- 6) No. connections is standalone primary meters plus secondary connections (ie check meters). (Source: Infront, Serge Peters 18 May 2016)
- 7) The flow rate for the Rauparaha depot/hydrant is not recorded in SCADA and so this is not accounted for in the MNF calculations

### Diagram ID SCADA Tag

1	Waikanae Treatment Plant - Waikanae Flow
2	Kakariki Reservoir - Flow Rate
3	SWW T/W ProcessWater - FT PV
4	Tui Crescent Reservoir - Flow In Rate
5	Tui Crescent Reservoir - Flow Out Rate
6	Tui Crescent Pump Station - Flow Rate
7	Te Moana SI Water Meter - Flow Rate
8	Tui Moana Water Meter - Flow Rate
9	Rauparaha Water Meter - Flow Rate
10	Peka Peka Water Meter - Flow Rate

Kakariki Zone = 2 - 4 + 5 - 6 - 7 - 8  
Tui High Level Zone = 6  
Hemi Zone = 7  
Te Moana Zone = 8 - 9  
Rauparaha Zone = 9 - 10  
Peka Peka Zone = 10

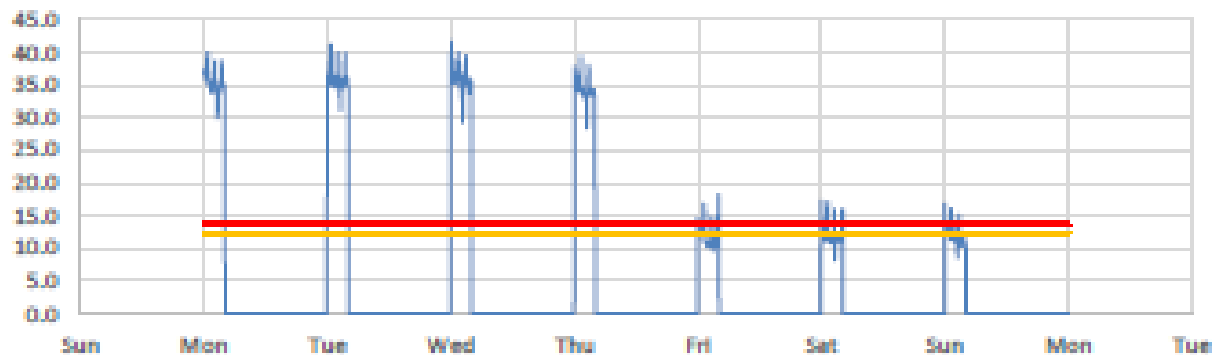




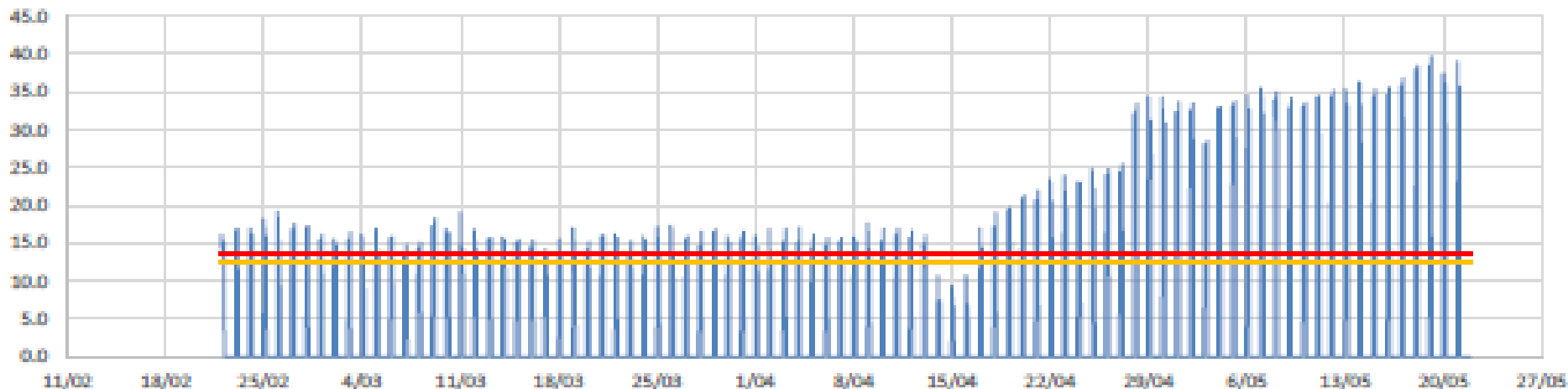
## Riwai Zone Night Flow (L/s)

	Min	Avg	Max
Monday	29.9	35.5	40.1
Tuesday	31.2	36.2	41.3
Wednesday	29.3	36.1	41.7
Thursday	28.4	34.5	39.4
Friday	9.8	12.1	18.2
Saturday	8.2	12.4	17.3
Sunday	8.5	12.4	16.8
This Week	8.2	25.6	41.7
Last 3 Months	5.7	19.8	39.7

### This Week:

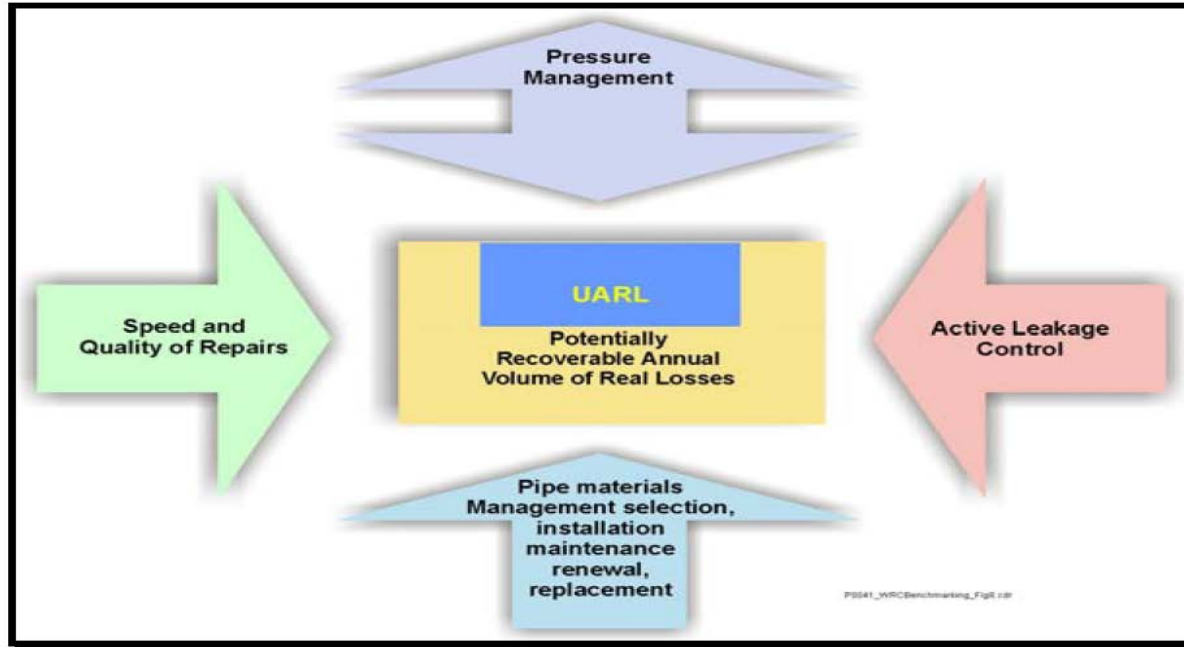


### Last 3 Months:



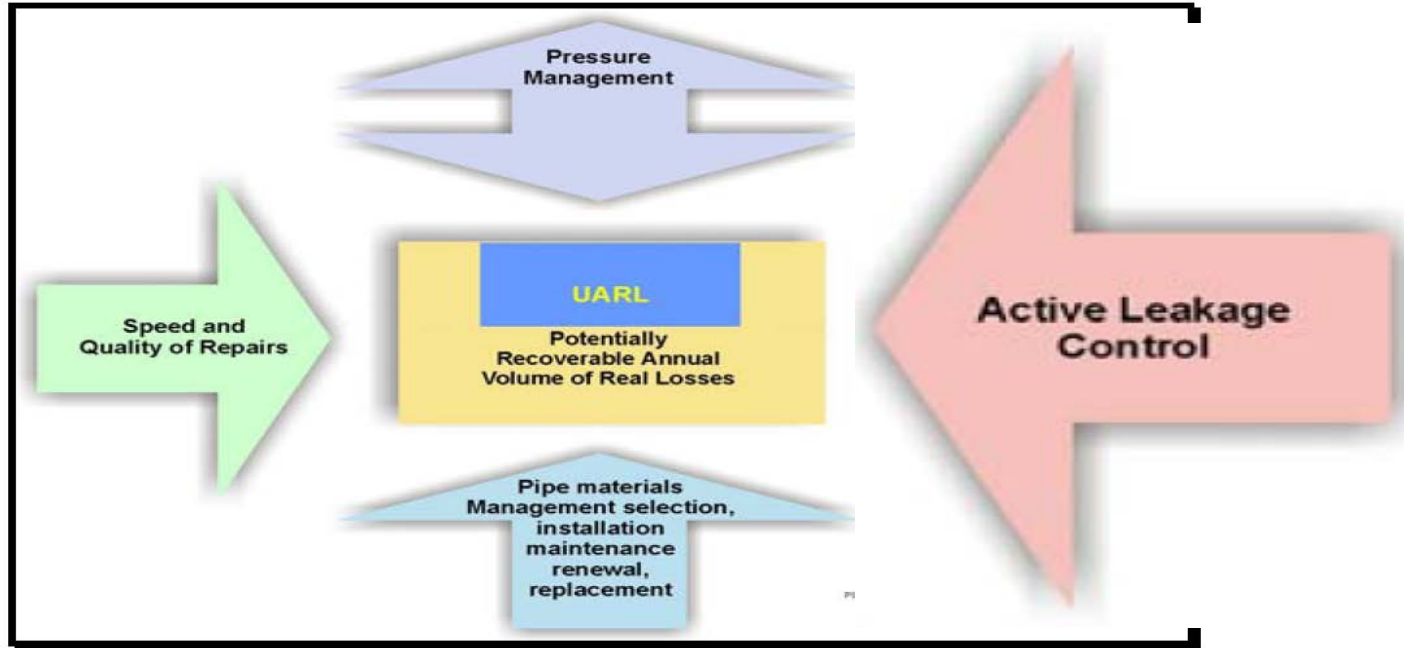
# Water loss management

Figure 2.4: The four complementary leakage management activities

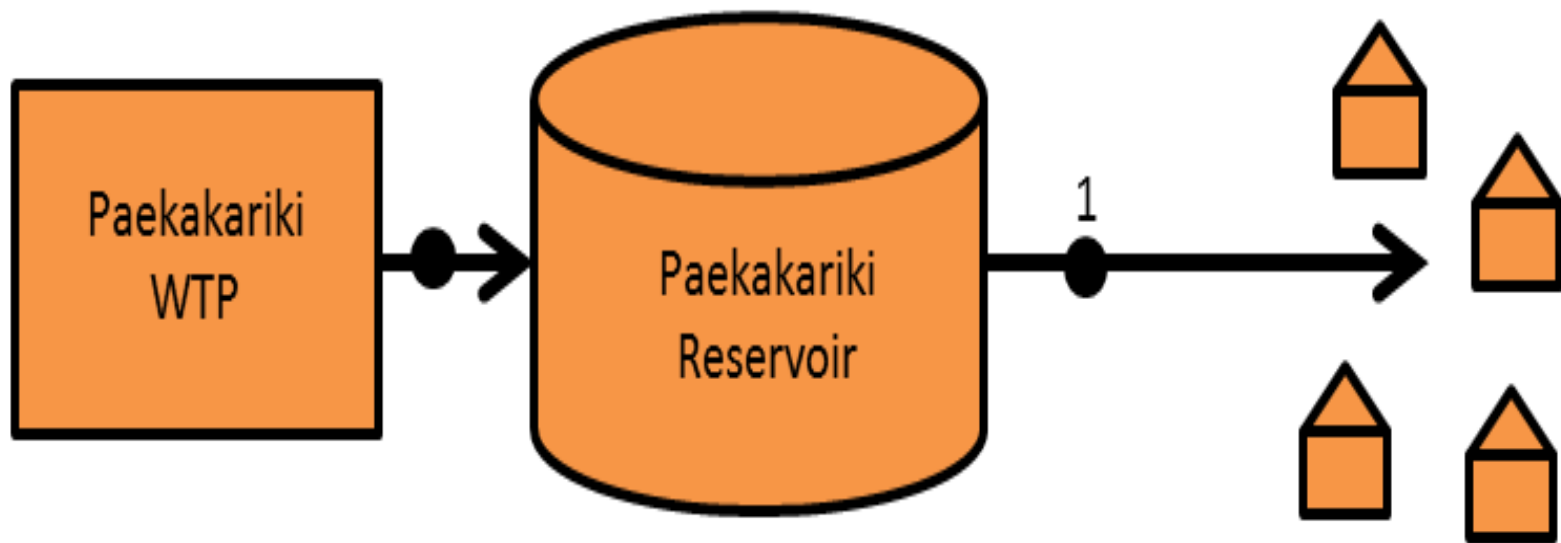


# Water loss management

Figure 2.4: The four complementary leakage management activities







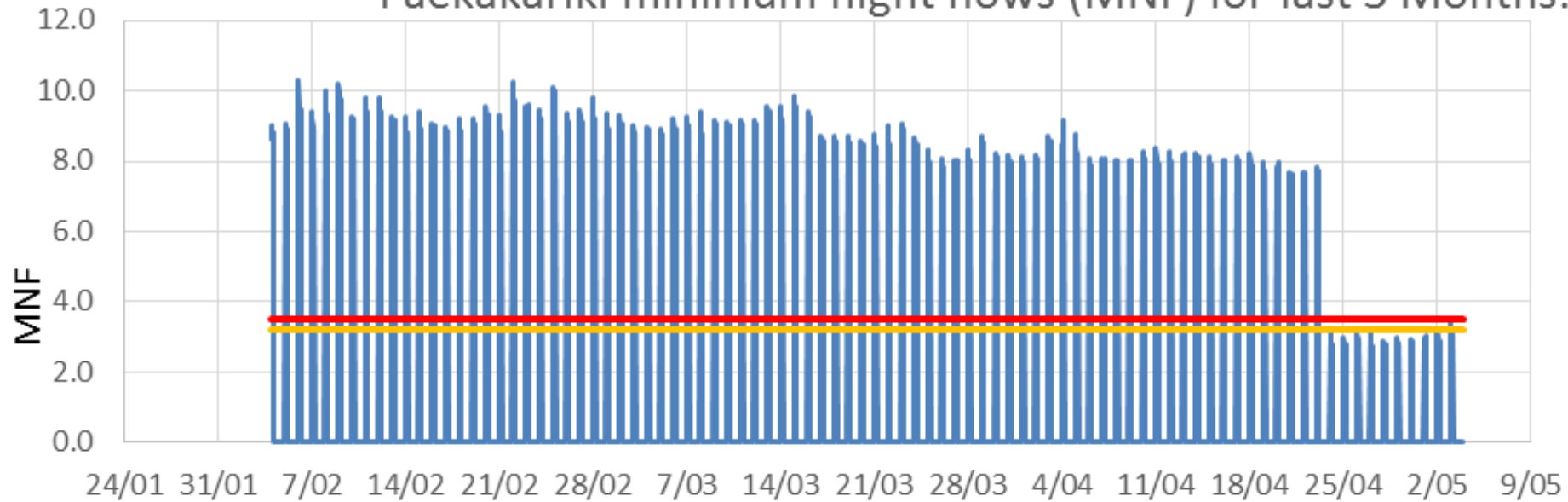
**Schematic of Paekakariki Scheme**





**432** m<sup>3</sup>/day  
or around 5 l/s

Paekakariki minimum night flows (MNF) for last 3 Months:



From Waikanae  
WTP Clearwell

Waikanae  
Downs

Nikau Valley

### Schematic of Paraparaumu-Raumati Network

1

Otaihanga

Otaihanga Res

4 & 5

Panorama

Riwai High Res

10

8 & 9

Raumati Road

11

Mazengarb

15

Riwai Reservoir

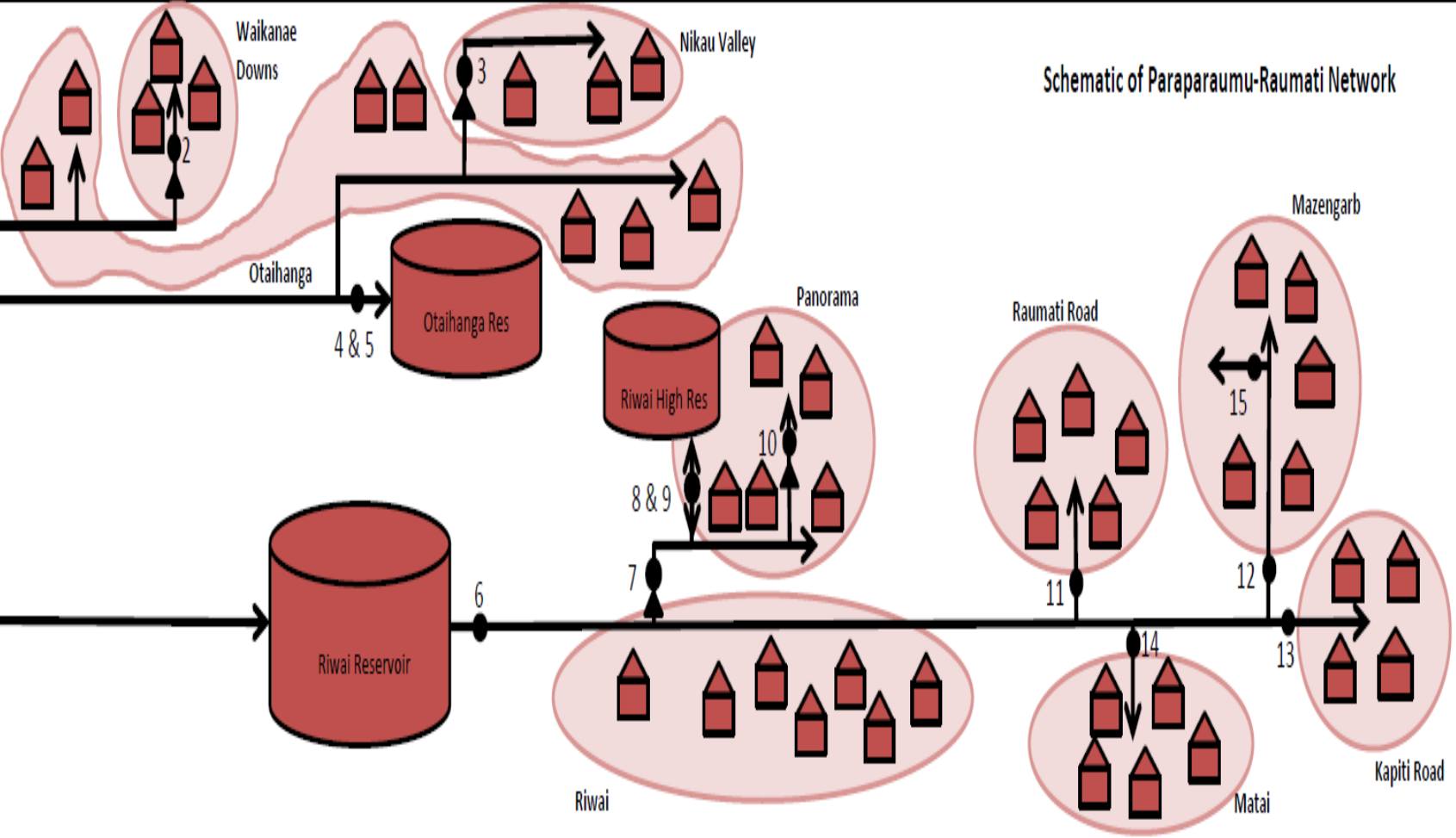
6

7

Riwai

Matai

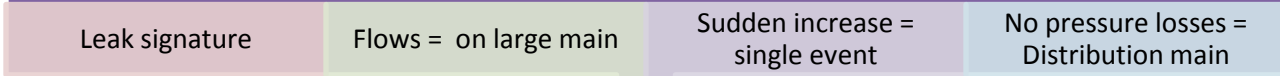
Kapiti Road



MNF jump in network flows in Riwai Zone - Late April 2017



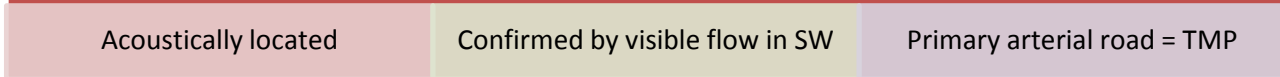
Developed a targeted plan - Early May 2017



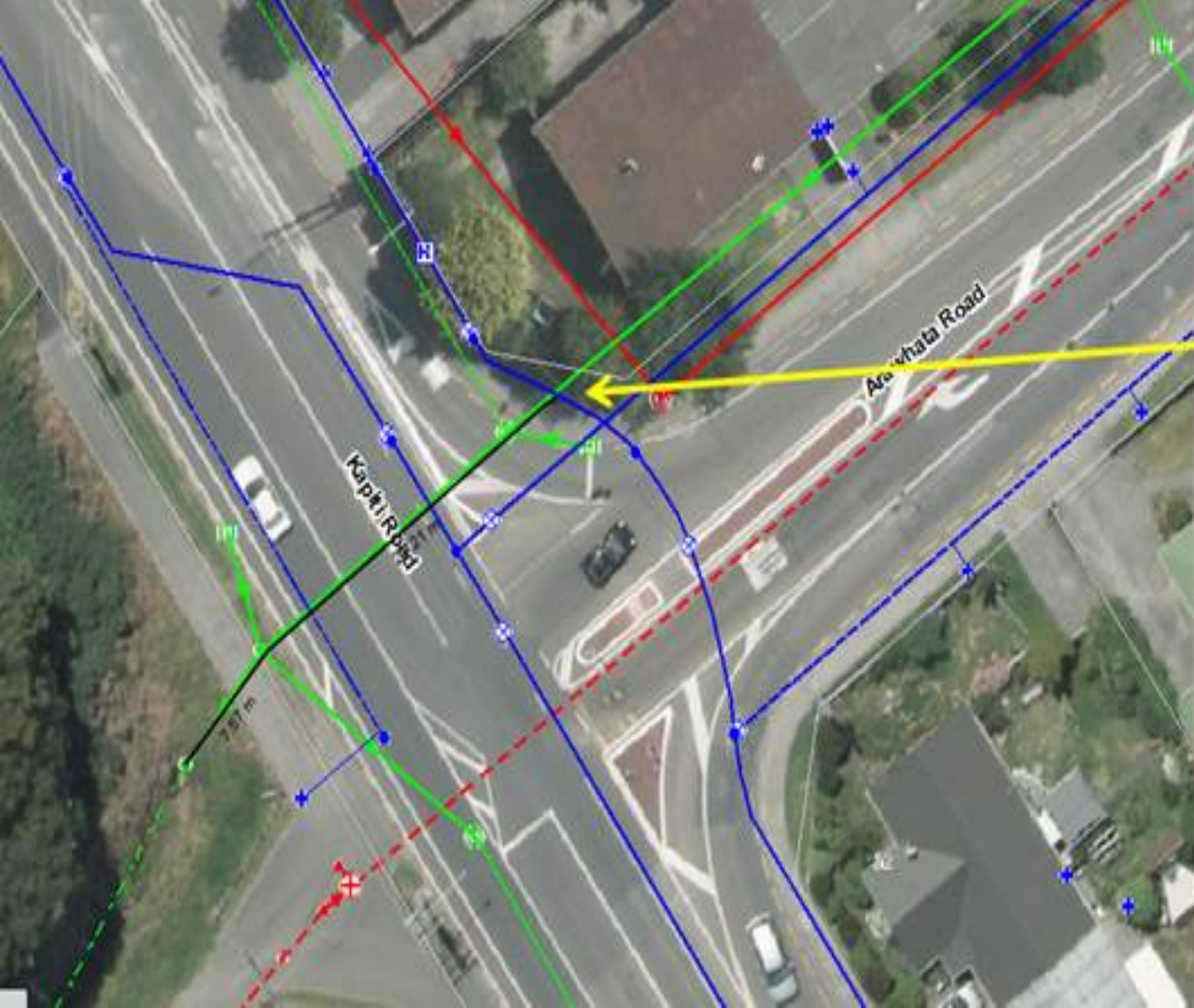
Actions through May 2017



Results 19 May



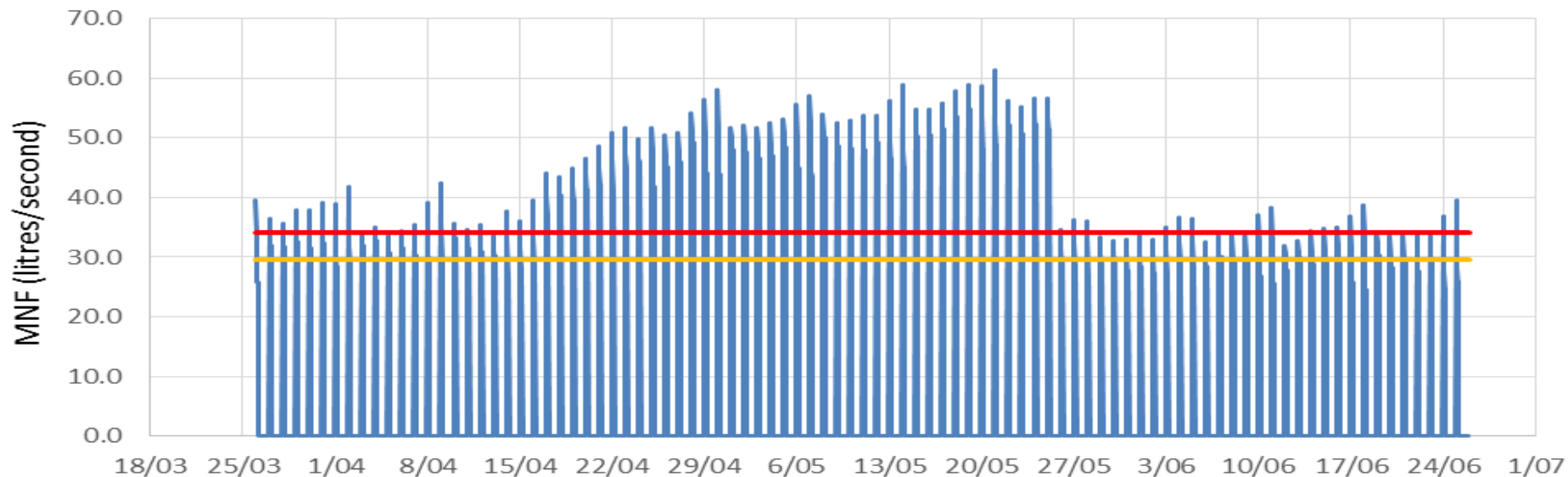




**1,900** m<sup>3</sup>/day  
or around 21 l/s

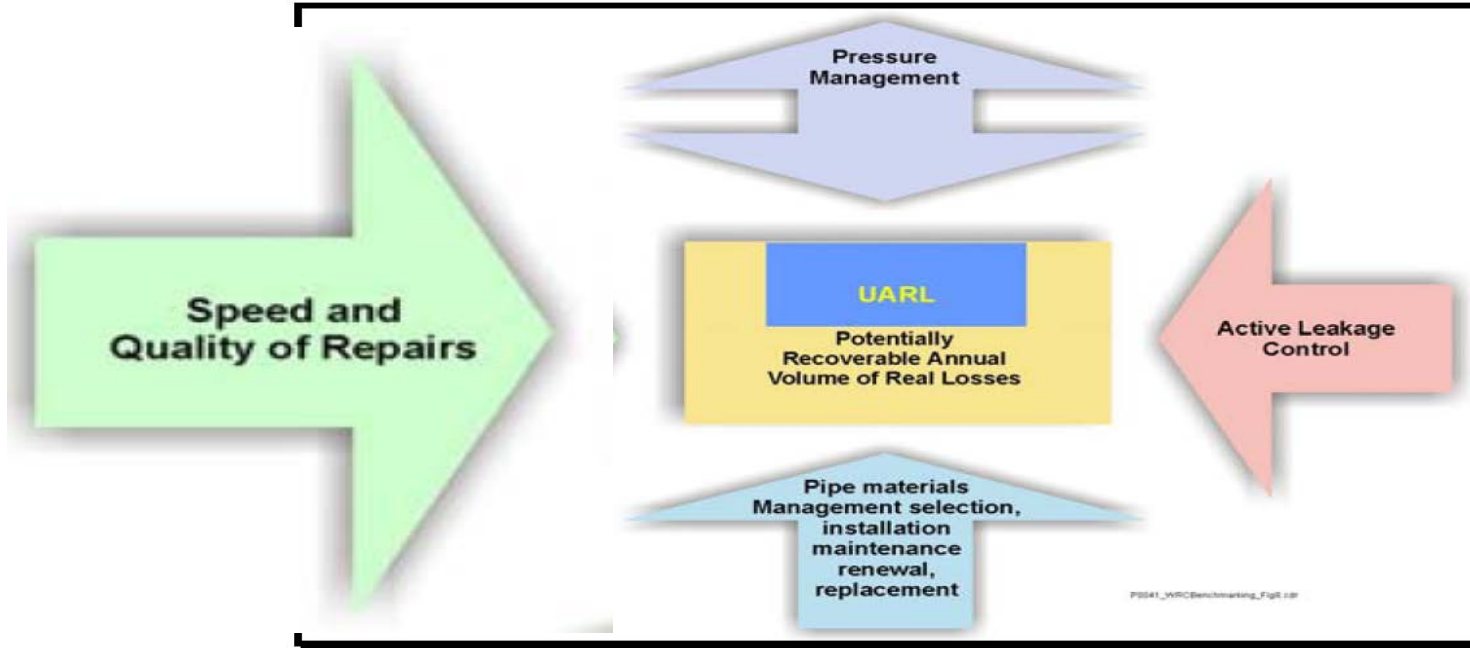


Riwai Zone minimum night flows (MNF) last 3 months:



# Water loss management

Figure 2.4: The four complementary leakage management activities



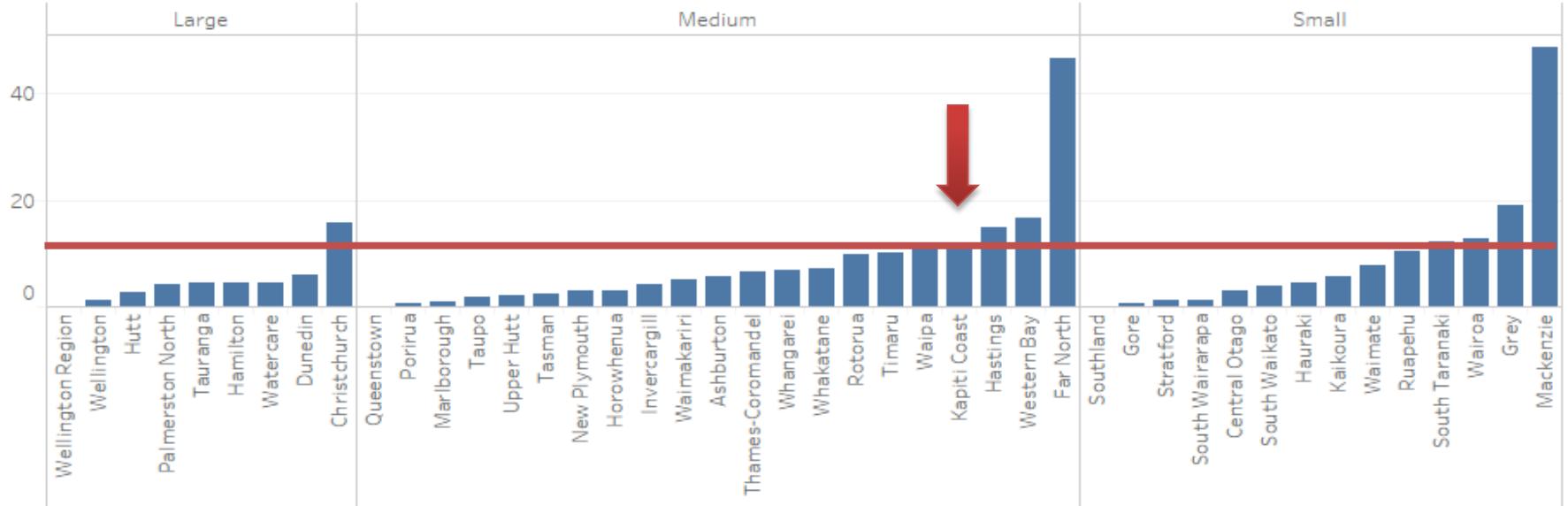


**760**

**Repairs  
per year**

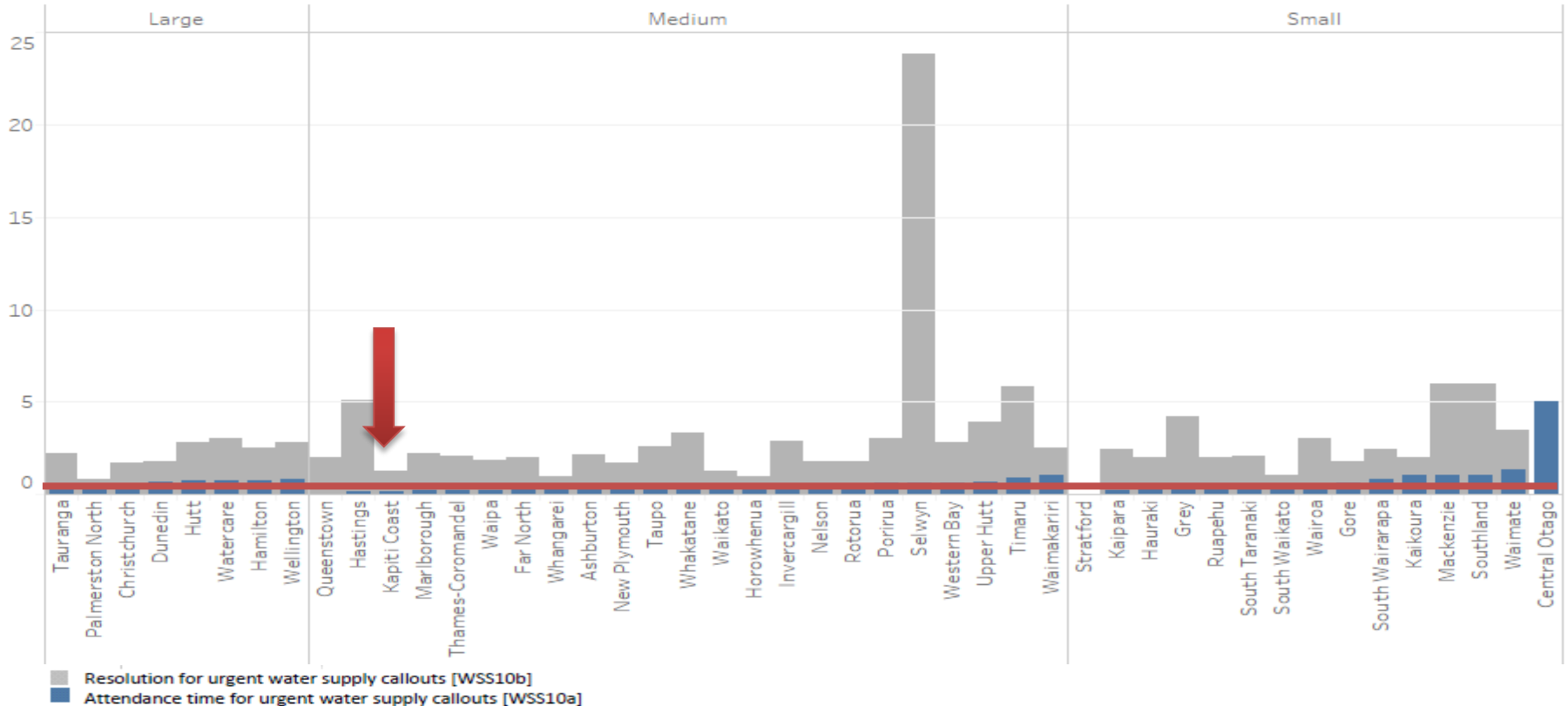
# Water Interruptions

- Unplanned interruptions per 1000 properties



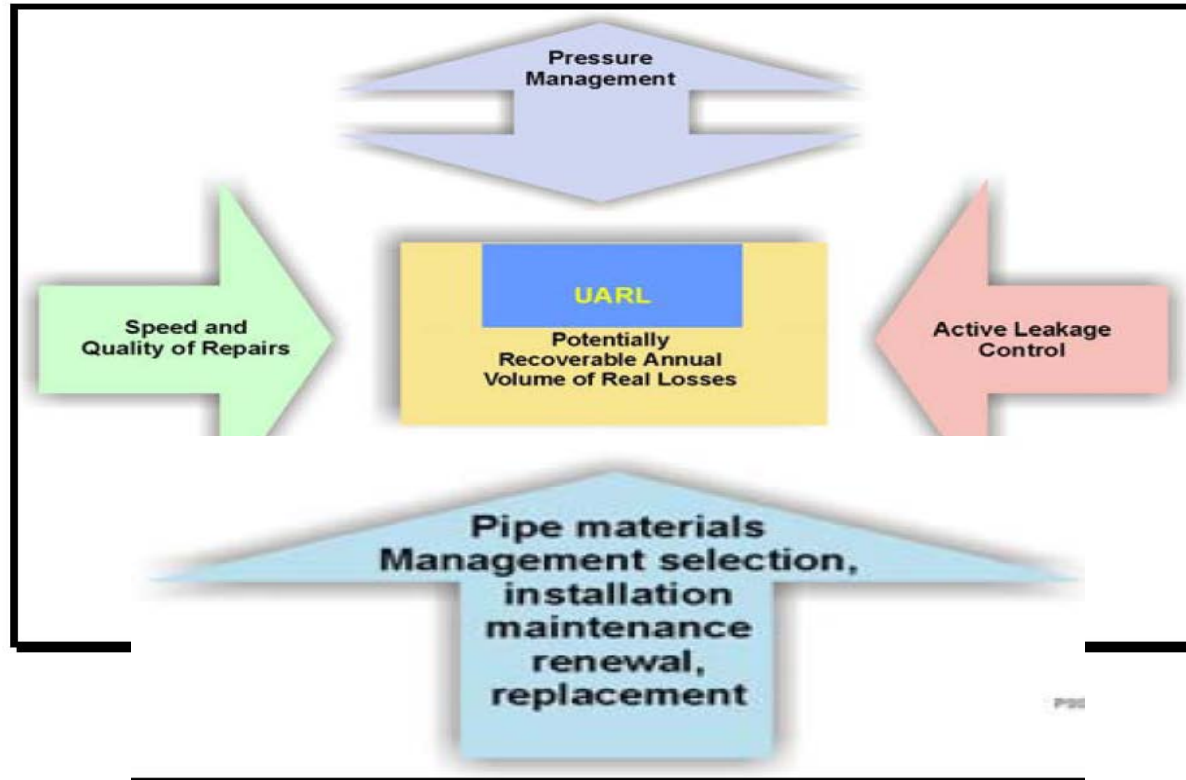


# Water Supply Response Time



# Water loss management

Figure 2.4: The four complementary leakage management activities



# Renewing Old pipes



# 2015 Service pipe investigation

15/16

- Continue reactive interventions and active leak detection
- Improve data collection and monitoring of lateral interventions
- Consult with other Councils

16/17

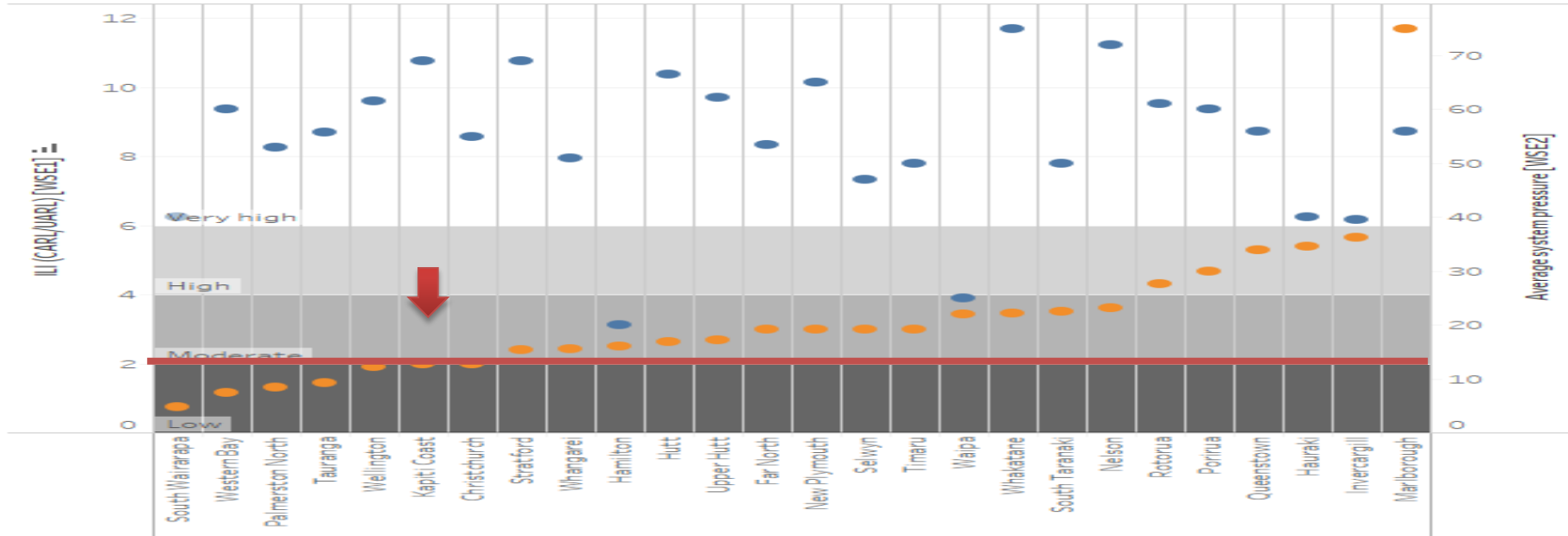
- Continue reactive lateral interventions and active leak detection
- Develop criteria for reactive lateral replacement
- Carry out trial lateral replacements
- Reassess priority zones following data collection improvements

17/18

- Prepare cost estimates for lateral renewal options
- Develop strategy for laterals renewals in conjunction with mains renewals programme

# 2015/16 Water Network Performance

- Infrastructure leakage index and average system pressure







On the private side



# First Trial Readings – April 2014

INFORMATION ON  
WATER CHARGING  
CHANGES INSIDE



**IMPORTANT!**  
**YOUR FIRST TRIAL**  
**WATER METER READING**

Name  
Address Line 1  
Address Line 2  
Address Line 3



# Understanding water use and \$\$\$

BELOW IS THE AMOUNT OF WATER USED AT YOUR PROPERTY DURING THE FIRST TRIAL READ PERIOD.

<b>LOCATION</b>	111 Renown Road, Raumati South
<b>VALUATION NUMBER</b>	1528221700
<b>METER ID</b>	13MC15161581

## ACTUAL READINGS

No. of Days	Open Read 6/01/14	Close Read 17/02/14	Units Used (m <sup>3</sup> )	Daily Average Use (litres)
42	100	125	25	

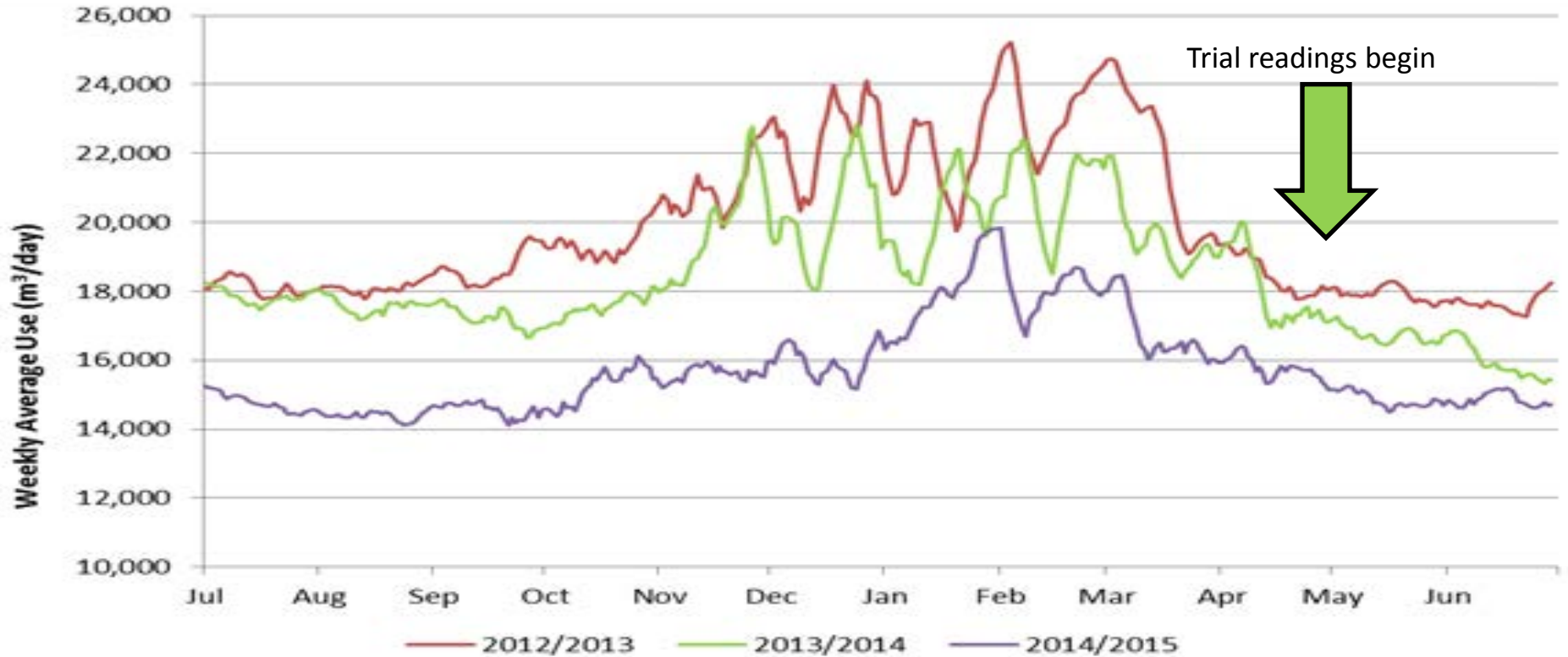
## ESTIMATED QUARTERLY CHARGE BASED ON YOUR TRIAL READING

Volumetric Charges	Fixed Charges	Total Charges
\$54.11	\$57.95	\$112.05 <sub>(incl gst)</sub> *

\*Note. This estimate is based on a fixed charge of \$188.50 (incl gst) per year plus a volumetric charge of \$0.95 (incl gst) per cubic metre of water used. The final pricing structure will be approved by Council on 26 June 2014 as part of the 2014/15 Annual Plan process.

**This reading is for information only. This is not an invoice and no money is due.**

# 2014/15 Water Use





# WATER SAVED THROUGH FIXING LEAKS



# REDUCED CONSUMPTION FOR HIGH WATER USERS



**670 = 2000<sup>+</sup>L**

PROPERTIES

WATER USED PER DAY

**AS IDENTIFIED VIA  
TRIAL METER READINGS**



**70%**

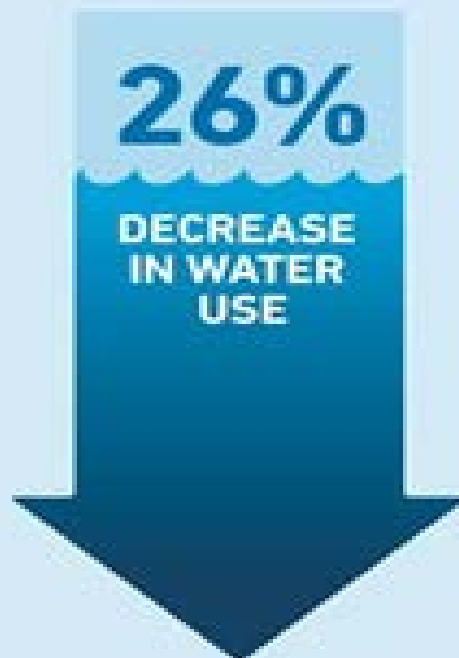
DECREASE IN WATER USE

**AFTER FIXING LEAKS AND  
CHANGING WATER USE HABITS**

# WATER USE REDUCTION ACROSS THE DISTRICT



**BEFORE WATER METERS**  
2012/13



**AFTER WATER METERS**  
2014/15





# High water use monitoring





# High water use support

Green Gardener



Water Use Advisor



Eco Design Advisor



## Private Water Leak Credit

- Credit for water lost to leak
- From private pipes
- Repairs made
- Based on use assessment
- Over 900 applications

Leak repair directory



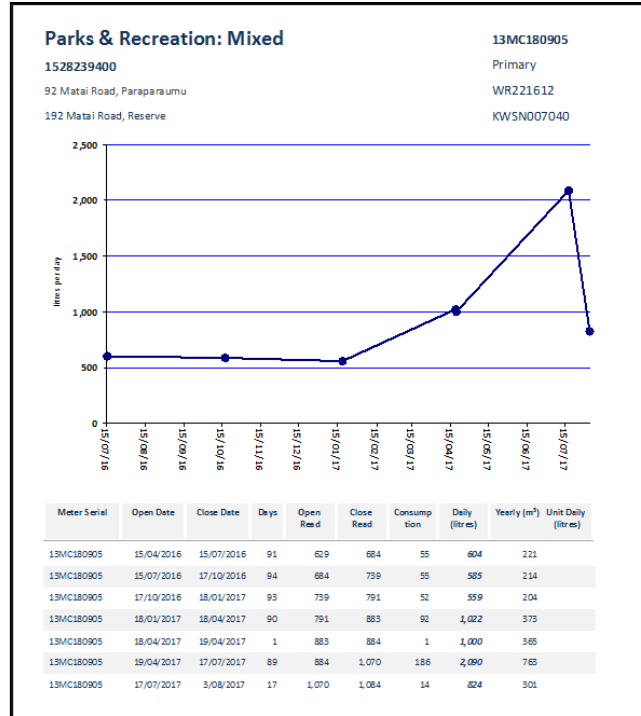
Water use information



Instructional Videos



# Council property water use



# Peak Water Use Target



**TARGET**

# In Summary

- We all have a part to play both Public / Private
- Its been a 3 year improvement journey
- What gets measured gets done
- It's a never ending process
- Our next challenge is wastewater network

Thank you